

### **Individual lesson payment policy**

Individual lesson needs to be paid in advance of the lesson.

Once the sessions have been confirmed with the coach it will be set up to pay online, via DTA website.

Customers have 24 hours to make the payment.

Lessons aren't confirmed until payment is received.

We require 48-hour notice to give a full refund or transfer the payment to another time slot.

Please contact the office directly 02920689382 to make a cancellation if you can't reach us please leave a voice message or email [info@diamondtennisacademy.co.uk](mailto:info@diamondtennisacademy.co.uk)

In the case of bad weather, the coach will contact you if the session can't go ahead. We will give as much notice as is possible.